

**Children and Young People
Overview and Scrutiny Committee**

13 January 2020

**Quarter Two, 2019/20
Performance Management Report**



Report of John Hewitt, Corporate Director of Resources

Electoral division(s) affected:

Countywide.

Purpose of the Report

- 1 To present progress towards achieving those key outcomes of the council's corporate performance framework aligned to the Children and Young People Overview and Scrutiny Committee.
- 2 The performance report which sets out progress to the council's corporate performance framework in its entirety can be found [here](#).

Performance Reporting

- 3 Following an extensive public consultation programme, a shared vision for the county for the next 15 years has been developed with partners. This vision, agreed by Council on 23 October and formally launched at the County Durham Partnership event on 25 October, is structured around three externally focused results-based ambitions of 'more and better jobs', 'long and independent lives' and 'connected communities' ([link](#)).
- 4 As the Council has now adopted this vision, it is appropriate to modify the format of our performance reports to align to our new ambitions. This quarter, as a first step, existing performance information has been realigned to the three new ambitions plus a fourth 'better council' theme. Over the coming months, we will review the report to ensure it captures all elements of the new vision, as well as monitoring progress in improving how the council works.

Executive summary

- 5 Although the quarter two performance report for this committee (attached at Appendix 2) remains structured around the same set of key questions, they have been realigned to the ambitions of our new vision.

More and Better Jobs

- 6 The ambition of 'more and better jobs' focuses on building a strong economy with more and better jobs, and fewer people living in poverty. Its focus includes supporting young people to reach their full potential through good quality education and training and being fully prepared for employment.
- 7 Across the county, our schools have maintained their success from last year. However, we remain concerned by the proportion of schools rated as 'requires improvement' or 'inadequate' and are reviewing educational provision across the county (including elective home education)

Long and Independent Lives

- 8 The ambition of 'long and independent lives' concentrates strongly on the health and wellbeing of the local population and the health inequalities across the county. Its focus includes giving children and young people the best start in life.
- 9 Our stronger families programme is continuing to drive opportunity, address inequalities and secure better outcomes for children, young people and their families. Together with our partners, we are tackling obesity and inactivity and improving mental wellbeing. A programme of targeted initiatives, projects and promotional campaigns is underway, such as focused work in schools to support children's mental health and wellbeing. We continue to experience high demand in relation to services for children and young people with Special Educational Needs and Disability (SEND) and have allocated additional resource to our SEND Casework Team. We are also working closely with the Clinical Commissioning Group (CCG) and health providers to monitor key areas of work, including waiting times for therapeutic services.
- 10 Our partnership approach to help people achieve a healthy weight focuses on the Best Start in Life, the physical and food environments, with actions to increase physical activity in schools (Active 30 programme), promote active travel and improve the regulation of hot food takeaways.

Connected Communities (Safer focus)

- 11 This ambition focuses on making life better in local communities across the County. On how we ensure that children and young people have safe lives in safe communities where people support each other, and have access to high quality housing, good transport links and vibrant town and village centres.
- 12 There are many positives across this area. The Council's services for children in need of help and protection have just been inspected. Although Ofsted rated our services as 'requires improvement', they did recognise many strengths and the significant progress we have made since previous inspections, particularly in relation to reducing drift and delay for children, reducing social work caseloads and the restructure of the service. We are also performing well in relation to the timeliness of statutory referrals (first contact) and single assessments. However, the rising number of children in our care and inconsistency of practice continue to impact this area.

Risk Management

- 13 Effective risk management is a vital component of the council's agenda. The council's risk management process sits alongside our change programme and is incorporated into all significant change and improvement projects.

Failure to protect a child from death or serious harm (where service failure is a factor or issue).

Management consider it possible that this risk could occur which, in addition to the severe impacts on children, will result in serious damage to the council's reputation and to relationships with its safeguarding partners. To mitigate the risk, actions are taken forward from Serious Case Reviews and reported to the Durham Safeguarding Children Partnership. Lessons learned are fed into training for front line staff and regular staff supervision takes place. This risk is long term and procedures are reviewed regularly.

Recommendation

- 14 That the Children and Young People's Overview and Scrutiny Committee considers the overall position and direction of travel in relation to quarter two performance, and the actions being taken to address areas of underperformance.

Contact: Jenny Haworth, Head of Strategy

Tel: 03000 268 071

Appendix 1: Implications

Legal Implications

Not applicable.

Finance

Latest performance information is being used to inform corporate, service and financial planning.

Consultation

Not applicable.

Equality and Diversity / Public Sector Equality Duty

Equality measures are monitored as part of the performance monitoring process.

Climate Change

We have declared a climate emergency and consider the implications of climate change in our reports and decision making.

Human Rights

Not applicable.

Crime and Disorder

A number of performance indicators and key actions relating to crime and disorder are continually monitored in partnership with Durham Constabulary.

Staffing

Performance against a number of relevant corporate health indicators has been included to monitor staffing issues.

Accommodation

Not applicable.

Risk

Reporting of significant risks and their interaction with performance is integrated into the quarterly performance management report.

Procurement

Not applicable.



Altogether better



Durham County Council Performance Management Report

Quarter Two, 2019/20



More and Better Jobs

1 The ambition of More and Better Jobs is linked to the following key question:

- (a) Do our young people have access to good quality education and training?

Do our young people have access to good quality education and training?

- 2 Ofsted's new school inspection framework began at the start of the new school term in September 2019. Although its focus is on the quality of education, the framework retains its emphasis on safeguarding, with schools required to demonstrate how well they identify concerns, help children and families, and manage situations effectively.
- 3 National research has suggested that a breakdown in the relationship between families and schools might be a key factor in families choosing to home educate their children. Therefore, the government has recommended that schools and local authorities develop clear processes for working together once a parent's intention to home-educate is known. Our Children and Young People's Overview and Scrutiny Committee is currently undertaking a review of elective home education, focusing on education standards, protecting children from harm and the support available for children and their families.
- 4 Successful contact, and low numbers of Not Knowns, means that we have identified County Durham young people who are not participating in education, employment or training (NEET). This stands at 6.0%. DurhamWorks offers intensive support to young people aged 16-24 who are resident in County Durham and confirmed as NEET. Early identification of this cohort enables DurhamWorks to support them to overcome barriers and develop skills and knowledge to be able to enter education, employment or training. Please note that quarter two performance cannot be taken as a representative snapshot of participation, NEET and NK rates as young people are completing academic programmes and planning for their next stage of learning. New programmes are also commencing in September with intensive work underway to confirm the new destinations of young people. The stable and representative timeframe is the 3 month average of December to February and this is used by the Department for Education.

MORE AND BETTER JOBS

(a) Do our young people have access to good quality education and training?



Schools judged good or outstanding (as at 30 June 2019)

100%
Maintained
nurseries

89%
Primary

64%
Secondary

Based on the old inspection frameworks, three primary and three secondary schools were rated as inadequate.

Click [here](#) for the relationship between secondary school Ofsted ratings and indices of deprivation.

% of children with at least one fixed term exclusion

Primary

0.5%

↓ (0.1pp from 17/18)

↓ England (0.6%)

↑ North East (0.4%)

Secondary

4.4%

↑ (0.1pp from 17/18)

↓ England (4.7%)

↓ North East (6.1%)

Special

3.6%

↓ (2.88pp from 17/18)

↓ England (4.9%)

↓ North East (4.9%)

Educational Attainment 2018/19 academic year

Early Years Foundation Stage achieving good level of development
71.8%

KS2 pupils achieving expected standard in Reading, Writing, Maths
65%

KS2 Attainment Gap
-19.3

Average Attainment 8 KS4
44.6

KS4 Attainment Gap
-14.4

Average A-level entry point score
35.4

■ better than last year
 ■ similar to last year
 ■ worse than last year

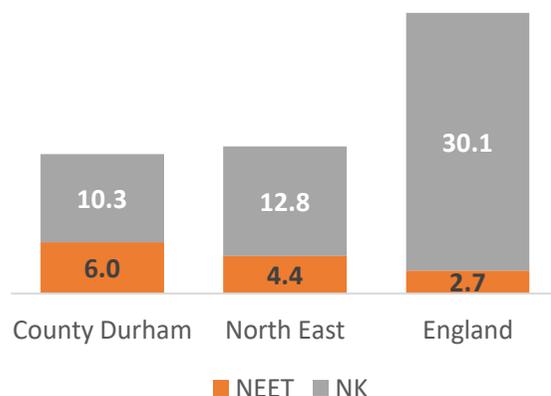


Ofsted's new [school inspection framework](#) began in September 2019

443

children and young people are known to be electively home educated (as at September 2019)

% of 16-17 year olds Not in Education, Employment or Training / Not Known



- 5 The recently published Ofsted Inspection of Local Authority Children's Services (ILACS) states "*The local authority takes seriously its responsibilities to children who are being electively home educated (EHE). As soon as it becomes clear that a young person is being educated at home, initial screening checks are carried out. However, tracking and monitoring is not sufficiently robust, and managers cannot be assured that all children receive visits, or that, when they do, the visits are effective.*" We will include actions to address this in our Ofsted Improvement Plan which we will share with Ofsted by the end of January 2020.
- 6 Our Poverty Action Steering Group has received £150,000 of government funding for holiday activities with food. £140,000 will be divided between our 14 area action partnerships (AAPs) for schemes that provide opportunities for youngsters and families to socialise, be active and learn new skills, while tucking into healthy meals and snacks. The remaining £10,000 will be made available for countywide projects.

Long and Independent Lives

- 7 The ambition of Long and Independent Lives is linked to the following key questions:
- (a) Are children, young people and families in receipt of universal services appropriately supported?
 - (b) Are children, young people and families in receipt of early help services appropriately supported?

Are children, young people and families in receipt of universal and early help services appropriately supported?

- 8 Key findings from the latest Student Voice Survey, which is carried out every two years and covers a wide range of topics including progress at school, online safety, drug and alcohol consumption, culture and leisure, and health and wellbeing, include:
- Pupils experiencing bullying has remained static and is line with national rates;
 - Consumption of energy drinks remains high;
 - Relatively low numbers of children read at home.

Specific to primary school pupils:

- A high proportion live with someone who smokes. More than 850 children stated someone they live with smokes, and of these, more than 200 children said that people smoke in the car they are travelling in.

Specific to secondary school pupils:

- Although relatively low, a number of children feel unable to cope if things are difficult in their day to day life;
- More than a quarter don't feel safe in their local neighbourhood;
- One in ten drink alcohol weekly or more frequently;
- A relatively small number have been asked to send pictures or videos of themselves to someone they've never met, and have done so.

- 9 We are developing a response to these findings. Focused work already exists in some areas, such as our schools' bullying policy and the re-development of the quality framework for schools (piloted from October 2019) which provides a clear understanding of the health and wellbeing needs of children and young people and helps schools develop improvement plans supported by quality assured interventions.
- 10 Our Early Help service continues to support over 2,000 children and their families and we have recently approved 'The County Durham Strategic Partnership Approach to Early Help'. Focusing on family and community resilience, it sets out how we will provide effective, targeted and coordinated 'early help' to address inequalities, promote opportunity and secure better outcomes for children, young people and their families. Actions include development and implementation of a Quality Improvement Framework, which includes service user feedback from a broad range of sources and embedding the 'Signs of Safety' practice model within the One Point Service.
- 11 As at August 2019, the Stronger Families Programme (where we work with partners to support families in a 'whole family' approach) had 'turned around' 3,386 families. Equating to 78% of our March 2020 target, this means 'significant and sustained outcomes' across a variety of areas such as worklessness, school attendance and domestic abuse, had been achieved. The government has announced additional funding, until March 2021, for the national Troubled Families Programme, although no further detail has been provided.
- 12 The number of County Durham residents with an Education, Health and Care Plan (EHCP) is higher now than at any point since the national SEND Reforms. We have increased resource in our SEND Casework Team to assist

with the increasing demand. Significant pressures remain, both for us and nationally, in relation to the SEND High Needs Block (HNB) budget. Across the partnership, we are closely monitoring a number of performance indicators and working with the CCG and health providers where service waiting times are longer than target times. Waiting times remain within target for a number of services including Paediatric Occupational Therapy and Physiotherapy Services. Latest nationally published data for CAMHS highlights lower waiting times in Durham than nationally.

Connected Communities - Safer

13 The ambition of Connected Communities – Safer is linked to the following key questions:

- Are children, young people and families in receipt of social work services appropriately supported and safeguarded?
- Are we being a good corporate parent for children looked after?

Are children, young people and families in receipt of social work services appropriately supported and safeguarded?

14 At 30 September 2019, our statutory social work teams were supporting 3,657 children, including 371 children on a child protection plan and 878 children in care.

15 Following the recent Inspection of Local Authority Children's Services (ILACS), Ofsted issued an overall judgement of 'requires improvement'. The inspection report is available [here](#). We have already identified areas for improvement and begun to respond to these. We will develop an Improvement Plan by the end of January. Specific areas of improvement will include:

- The quality and impact of management oversight, including that of child protection chairs.
- The quality of children's plans, so that they are timebound, and include clear actions and contingency plans.
- The response to disabled children, children in private fostering arrangements, and children who are homeless aged 16 and 17.

LONG AND INDEPENDENT LIVES

(a) Are children, young people and families in receipt of universal services appropriately supported and (b) are children, young people and families in receipt of early help appropriately supported?

2,171

cases open to **One Point**
(as at 30 Sep 19)

Early help assessments completed
within 45 working days (Jul-Sep 2019)

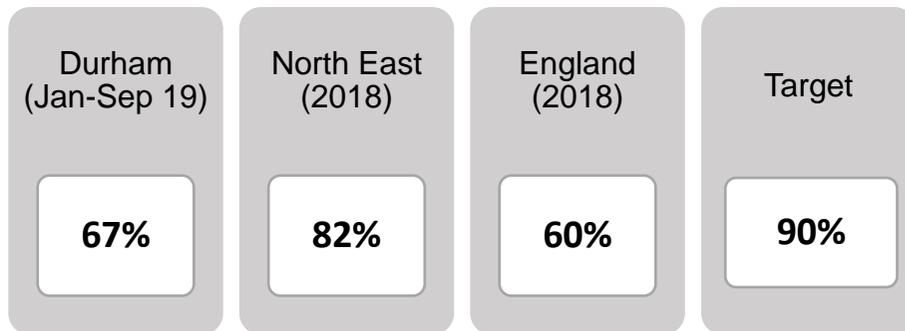
88%



3,386 families have achieved significant and
sustained outcomes (as at end August 2019).

78% of May 2020 target

% EHCP completed within 20 week timescale



Teenage Pregnancy Prevention Framework

- under-18 conception rate is higher than:
- same period last year ↑
- North East ↑
- England ↑

More than £1 million NHS England funding...

- with complementary funding from Public Health over the next three years
- will allow three Mental Health Support Teams to support 5-18 year olds within an educational setting
- up to 60 educational settings, including three further education colleges, across three localities



During quarter two, we launched **Kooth**, an online counselling programme for low to moderate mental health issues, available to all 11-18 year olds, 365 days a year until 10pm each evening.

CONNECTED COMMUNITIES – SAFER

(a) Are children, young people and families in receipt of social work services appropriately supported and safeguarded?

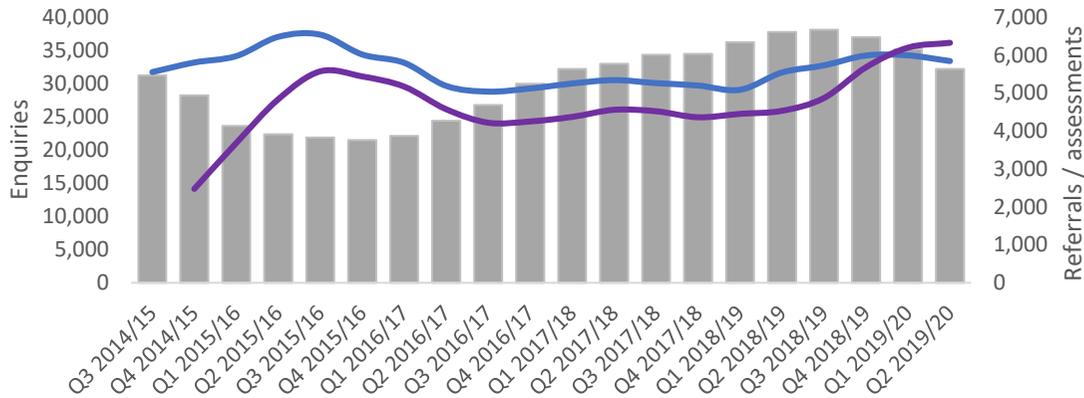
Journey of a child

↓ 15% in contacts compared to Sep 18

↑ 5% in referrals compared to Sep 18

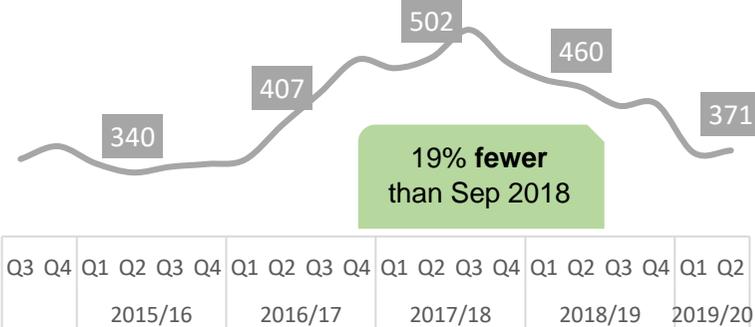
↑ 40% in single assessments compared to Sep 18

Contacts, Referrals and Assessments (rolling 12 months)



91.4% social work assessments completed within 45 working days (Apr-Sep 19)

Number of children on a Child Protection Plan (CPP)

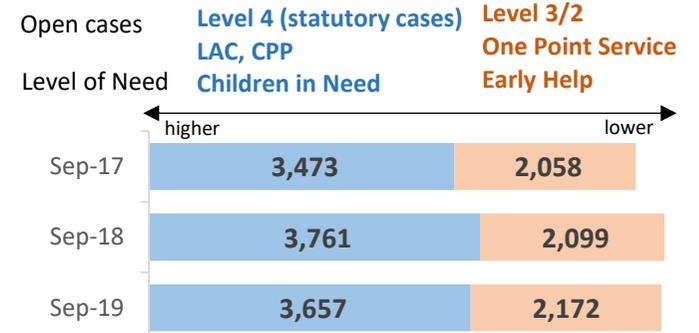


Quality of case work Collaborative audits (Jul-Sep 19)

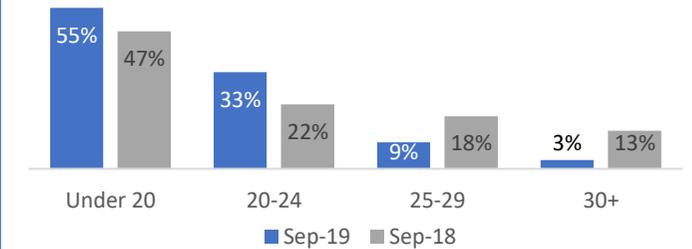
89% case files given a scaling score of 6 or above



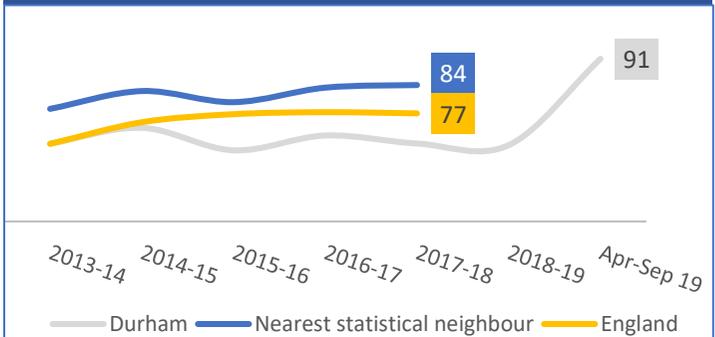
Number of children by Level of Need



Social Worker Caseload Distribution



% of Initial Child Protection Conferences held within 15 days of Section 47 investigation commencing



- 16 It should be noted that inspectors also identified many strengths and recognised that significant progress has been made since the Joint Targeted Area Inspection (JTAI) in July 2018 and the focused visit in January 2019, particularly in relation to reducing drift and delay for children, reducing social work caseloads and the restructure of the service. We recognise our momentum of change and improvement must continue as we focus on key areas of our service and work to improve consistency of practice to ensure the needs of *all* children are fully identified and effectively met.
- 17 Leaders have had a key focus on ensuring children are routinely seen and are seen alone throughout the year and this was noted by inspectors. They stated that our social workers listen to and take note of what children say and that home visits are purposeful. The quality of the direct work undertaken with children by social workers and family support workers helps them to understand and make sense of children's lived experiences. Positive changes to our services have also taken place following feedback we have received from listening to children and young people.
- 18 First Contact, including the multi-agency safeguarding hub (MASH), our front door for social care contact was found to be well managed and providing an effective and timely response to contacts and referrals, ensuring that thresholds are applied consistently. Consent is carefully considered and information is shared effectively.
- 19 In relation to children at immediate risk of significant harm, prompt action to safeguard and protect these children was found. The multi-agency commitment to child protection was highlighted in the report.
- 20 They also recognised the council's strong commitment to children's services, demonstrated through significant investment to increase workforce capacity both at a managerial and social worker level, and noted that the implementation of Liquidlogic has enabled us to transform performance information, resulting in improved compliance in most areas.

Are we being a good corporate parent to Children Looked After (CLA)?

- 21 The number of children in our care continues to rise, mirroring the regional picture. However, despite this increasing trend our rate of children in care (number per 10,000 aged 10-17) is lower than the North East average and is third lowest in the region.¹
- 22 Key findings from Ofsted's recent inspection are:
- Children in care and care leavers across the county are benefiting from a "good" service.
 - Inspectors stated: *“most children enter care when they need to do so and live in appropriate and permanent placements that meet their needs. The vast majority of children are developing well and have improving experiences, progress and outcomes. Children receive an equally good service when they are placed close to home and when they live further afield. Children contribute well and understand consistently their life stories. Children in care and care leavers get good support to keep themselves safe, and they benefit from clear and effective risk assessments and multi-agency interventions”*.
 - Inspectors praised the improved quality of practice, highlighted that children influence leaders at all levels and noted strong political and corporate parenting focus, oversight and challenge.
 - Adoption services were found to be “excellent” and the Full Circle service described as “invaluable”.
 - The Children in Care Council (CiCC), which routinely informs the work of our Corporate Parenting Panel, was said to be “really making a difference to the lives of Durham’s children in care and care leavers”.
- 23 The report does however also make recommendations for services to our children in care and care leavers, including improving the timeliness of assessments for children who return home from care and annual reviews of foster carers'. We also want to ensure the plans we produce with our care leavers as they move into adulthood are consistently good across the service.
- 24 Aycliffe Secure Centre, our secure children’s home which provides high quality, specialist secure accommodation for up to 38 vulnerable 10-18 year olds, has recently been inspected. It was rated as ‘outstanding’ in all four areas assessed, building on its ‘good’ rating at its previous two inspections.

¹ Provisional data

- 25 The centre was judged as 'outstanding' in terms of the overall experiences and progress of children and young people, based on how well they are helped and protected, their health, the effectiveness of leaders and managers, and outcomes in education and related learning activities.
- 26 [Ofsted's report](#) states: "The children's home provides highly effective services that consistently exceed the standards of good. The actions of the children's home contribute to significantly improved outcomes and positive experiences for children and young people who need help, protection and care."

Key Performance Indicators – Data Tables

There are two types of performance indicators throughout this document:

- (a) Key target indicators – targets are set as improvements can be measured regularly and can be actively influenced by the council and its partners; and
- (b) Key tracker indicators – performance is tracked but no targets are set as they are long-term and/or can only be partially influenced by the council and its partners.

A guide is available which provides full details of indicator definitions and data sources for the 2019/20 corporate indicator set. This is available to view either internally from the intranet or can be requested from the Strategy Team at performance@durham.gov.uk

KEY TO SYMBOLS

	Direction of travel	Benchmarking	Performance against target
GREEN	Same or better than comparable period	Same or better than comparable group	Meeting or exceeding target
AMBER	Worse than comparable period (within 2% tolerance)	Worse than comparable group (within 2% tolerance)	Performance within 2% of target
RED	Worse than comparable period (greater than 2%)	Worse than comparable group (greater than 2%)	Performance >2% behind target

National Benchmarking

We compare our performance to all English authorities. The number of authorities varies according to the performance indicator and functions of councils, for example educational attainment is compared to county and unitary councils however waste disposal is compared to district and unitary councils.

North East Benchmarking

The North East figure is the average performance from the authorities within the North East region, i.e. County Durham, Darlington, Gateshead, Hartlepool, Middlesbrough, Newcastle upon Tyne, North Tyneside, Northumberland, Redcar and Cleveland, Stockton-On-Tees, South Tyneside, Sunderland. The number of authorities also varies according to the performance indicator and functions of councils.

More detail is available from the Strategy Team at performance@durham.gov.uk

MORE AND BETTER JOBS

Do our young people have access to good quality education and training?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
14	Average Attainment 8 score	44.6	2018/19 (academic year)	Tracker	44.4	46.5	47			Yes
				N/a	GREEN	RED	RED			
15	Average point score per A level entry of state-funded school students	35.4*	2018/19 (academic year)	Tracker	33	32.4	32.5		2017/18 (academic year)	Yes
				N/a	GREEN	GREEN	GREEN			
16	% of pupils achieving the expected standard in Reading, Writing and Maths (KS2)	65*	2018/19 (academic year)	Tracker	67	65	68		2017/18 (academic year)	Yes
				N/a	RED	GREEN	RED			
17	% of 16 to 17 year olds who are not in education, employment or training (NEET)	6.0	Jul-Sep 2019	Tracker	5.4	2.7	4.4			Yes
				N/a	RED	RED	RED			
18	Gap between average Attainment 8 score of Durham disadvantaged pupils and non-disadvantaged pupils nationally (KS4)	-14.4*	2018/19 (academic year)	Tracker	-14.5	-13.5	-15.4		2017/18 (academic year)	No
				N/a	GREEN	RED	GREEN			
19	% of children in the Early Years Foundation Stage achieving a Good Level of Development	71.8	2018/19 (academic year)	64	72.8	71.8	71.8			Yes
				GREEN	AMBER	GREEN	GREEN			
20	Gap between % of Durham disadvantaged pupils and % of non-disadvantaged pupils nationally who achieve expected standard in reading, writing and maths (KS2)	-19.3*	2018/19 (academic year)	Tracker	-15.1	-20	-16			Yes
				N/a	RED	GREEN	RED			
21	Ofsted % of Primary schools judged good or better	89	as at 30 Sep 19	Tracker	92	88	90		as at 31 Aug 19	Yes
				N/a	RED	GREEN	AMBER			
22	Ofsted % of secondary schools judged good or better	64	as at 30 Sep 19	Tracker	61	76	58		as at 31 Aug 19	Yes
				N/a	GREEN	RED	GREEN			

*provisional data

MORE AND BETTER JOBS

Do our young people have access to good quality education and training?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
23	Exclusion from school of all Durham children - percentage of children with at least one fixed exclusion	2.1*	2018/19 (academic year)	Tracker	2.1	2.33	2.81		2016/17 (academic year)	Yes
				N/a	GREEN	GREEN	GREEN			

LONG AND INDEPENDENT LIVES

Are children, young people and families in receipt of universal services appropriately supported?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
24	% of all school pupils eligible for and claiming Free School Meals (FSM)	20.8	Jan 2019	Tracker	19.4	15.4	21			No
				N/a	RED	RED	GREEN			
25	Under-18 conception rate per 1,000 girls aged 15 to 17	25.0*	Jul 17- Jun 18	Tracker	22.3	16.9*	24.2*			Yes
				N/a	RED	RED	RED			
26	% of five year old children free from dental decay	74.2	2016/17	Tracker	64.9	76.7	76.1			No
				N/a	GREEN	RED	RED			
27	Alcohol specific hospital admissions for under 18s (rate per 100,000)	53.1	2015/16- 2017/18	Tracker	56.2	32.9	62.7			No
				N/a	GREEN	RED	GREEN			
28	Young people aged 10-24 admitted to hospital as a result of self-harm (rate per 100,000)	350.1	2017/18	Tracker	400.8	421.2	458.0			No
				N/a	GREEN	GREEN	GREEN			
29	% of children aged 4 to 5 years classified as overweight or obese	23.9	2018/19	Tracker	25.0	22.6	24.3			Yes
				N/a	GREEN	RED	GREEN			

LONG AND INDEPENDENT LIVES

Are children, young people and families in receipt of universal services appropriately supported?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
30	% of children aged 10 to 11 years classified as overweight or obese	37.6	2018/19	Tracker	37.1	34.3	37.5			Yes
				N/a	AMBER	RED	AMBER			
31	% of Education Health and Care Plans completed in the statutory 20 week time period (excl. exceptions)	66.6*	Jan-Sep 2019	90	92.4	60.1	81.7		2018	Yes
				RED	RED	GREEN	RED			

LONG AND INDEPENDENT LIVES

Are children, young people and families in receipt of early help services appropriately supported?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
32	% of successful interventions (families turned around) via the Stronger Families Programme (Phase 2) [number]	78 [3,386]	Sep14-Aug19	TBC	N/a	49.9	52.5	46.5	Mar 19	Yes
				N/a	N/a	GREEN	GREEN	GREEN		
33	% of children aged 0-2 years in the top 30% IMD registered with a Family Centre and having sustained contact	90	Apr-Sep 2019	90	90					Yes
				GREEN	GREEN					

CONNECTED COMMUNITIES - SAFER

Are children, young people and families in receipt of social work services appropriately supported and safeguarded?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
55	% of statutory referrals received by the First Contact Team or Emergency Duty Team processed within 1 working day	94.2 [2,556]	Apr-Sep 2019	Tracker	82.1 [2,381]					Yes
				N/a	GREEN					
56	% of statutory children in need referrals occurring within 12 months of a previous referral	31.8 [904]	Apr-Sep 2019	Tracker	15.9 [464]	21	18	18	2017/18	Yes
				N/a	RED	RED	RED	RED		
57	% of single assessments completed within 45 working days	94.1 [2,449]	Apr-Sep 2019	Tracker	79.3 [1,857]	83	82	86	2017/18	Yes
				N/a	GREEN	GREEN	GREEN	GREEN		
58	Rate of children subject to a child protection plan per 10,000 population aged under 18 [number of children]	36.9 [372]	as at 30 Sep 19	Tracker	45.9 [471]	45	66	50	as at 31 Mar 18	Yes
				N/a	N/a	N/a	N/a	N/a		
59	Rate of children in need per 10,000 population aged under 18 (statutory L4 open cases) [number of children]	363.7 [3,657]	as at 30 Sep 19	Tracker	374.9 [3,769]	341	460	404	as at 31 Mar 18	Yes
				N/a	N/a	N/a	N/a	N/a		
60	Rate of children at level 2 or 3 per 10,000 population aged under 18 (One Point open cases) [number of children]	216.1 [2,172]	as at 30 Sep 19	Tracker	208.7 [2,058]					Yes
				N/a	N/a					
61	% of strategy meetings initiated which led to an initial child protection conference being held within 15 working days	90.5 [147]	Apr-Sep 2019	75	69.2 [256]	77	83	84	2017/18	Yes
				GREEN	GREEN	GREEN	GREEN	GREEN		
62	% of Social Workers with fewer than 20 cases	54	as at 06 Oct 19	Tracker	47					Yes
				N/a	GREEN					
63	% of Statutory Case File Audits which are given a scaling score of 6 or above	88.9	Jul-Sep 2019	80	New indicator					Yes
				GREEN	N/a					

CONNECTED COMMUNITIES - SAFER

Are we being a good corporate parent to Looked After Children?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
64	Rate of children looked after per 10,000 population aged under 18 [number of children]	87.3 [878]	as at 30 Sep 19	Tracker	81.8 [822]	64	95	90	as at 31 Mar 18	Yes
				N/a	N/a	N/a	N/a	N/a		
65	% of children adopted from care (as % of total children leaving care) [number of children]	11.3* [22 of 186]	Jul-Sep 2019	15	12.6 [21 of 167]	13	14	19	2017/18	Yes
				RED	RED	RED	RED	RED		
66	% of CLA who are fostered	79 [691]	as at 30 Sep 19	Tracker	74.6 [613]	73	77	73	2017/18	Yes
				N/a	N/a	N/a	N/a	N/a		
67	% of external residential placements	4.1 [36]	as at 30 Sep 19	Tracker	2.7 [22]					Yes
				N/a	N/A					
68	% of children looked after continuously for 12 months or more who had a dental check	89.7	as at 30 Sep 19	Tracker	92	88	94	95	2017/18	Yes
				N/a	RED	GREEN	RED	RED		
69	% of children looked after continuously for 12 months or more who have had the required number of health assessments	91.9	as at 30 Sep 19	Tracker	87.3	88	94	95	2017/18	Yes
				N/a	GREEN	GREEN	RED	RED		
70	Emotional and behavioural health of children looked after continuously for 12 months or more (score between 0 to 40)	14.0*	2018/19	Tracker	16.0	14.2	14.1	14.0		Yes
				N/a	GREEN	RED	RED	RED		
71	Average Attainment 8 score of Children Looked After	21.9	2017/18	Tracker	21.9	18.9	20.8	19.5	2017/18 (academic year)	No
				N/a	N/a	GREEN	AMBER	GREEN		

CONNECTED COMMUNITIES - SAFER

Are we being a good corporate parent to Looked After Children?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target						
72	% of CLA achieving the expected standard in Reading, Writing and Maths (at KS2)	39.5	2017/18	Tracker	39.5	35	44	38	2017/18 (academic year)	No
				N/a	GREEN	GREEN	GREEN	GREEN		
73	% of care leavers aged 17-18 in education, employment or training (EET)	64.8	as at 11 Oct 19	Tracker	85.9	64	66	64	2017/18	Yes
				N/a	RED	GREEN	AMBER	GREEN		
74	% of care leavers aged 19-21 in education, employment or training (EET)	64.6	as at 11 Oct 19	Tracker	51.6	51	52	58	2017/18	Yes
				N/a	GREEN	GREEN	GREEN	GREEN		
75	% of care leavers aged 17-18 in suitable accommodation	93.2	as at 11 Oct 19	Tracker	92.9	89	93	84	2017/18	Yes
				N/a	GREEN	GREEN	GREEN	GREEN		
76	% of care leavers aged 19-21 in suitable accommodation	94.8	as at 11 Oct 19	Tracker	84.5	84	91	90	2017/18	Yes
				N/a	GREEN	GREEN	GREEN	GREEN		

Other Additional Relevant Indicators

MORE AND BETTER JOBS

Do residents have good job prospects?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
4	% of 16 to 17 year olds in an apprenticeship	7.8	as at Jun 2019	Tracker	9.8	5.8	7.6	7.7		No
				N/a	RED	GREEN	GREEN	GREEN		

LONG AND INDEPENDENT LIVES

Are our services improving the health of our residents?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
34	% of mothers smoking at time of delivery	17.3*	Apr-Jun 2019	14.7	16.9	10.4*	15.2*			Yes
				RED	RED	RED	RED			
42	Prevalence of breastfeeding at 6-8 weeks from birth	28.6	Jan-Mar 2019	Tracker	29.2	47.3	33.8			No
				N/a	RED	RED	RED			

CONNECTED COMMUNITIES – SAFER

How effective are we at tackling crime and disorder?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
77	First time entrants to the youth justice system aged 10 to 17 (per 100,000 population aged 10 to 17)	262	Apr 18-Mar 19	Tracker	253	238	332	251		Yes
				N/a	RED	RED	GREEN	RED		
81	Proven re-offending by young people (who offend) in a 12 month period (%)	46.3	Oct 16-Sep 17	Tracker	41.6	39.2	41.7			No
				N/a	RED	RED	RED			

CONNECTED COMMUNITIES – SAFER

How well do we tackle abuse of vulnerable people, including domestic abuse, child exploitation and radicalisation?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
92	Number of child sexual exploitation referrals	128	Jul 18-Jun 19	Tracker	191					No
				N/a	N/a					